

## **ABSTRACT**

*PT. Adetex Filament is a group of multi-product textile company located in Bandung, West Java. The manufacturing company producing a wide range of textile products, ranging from garments yarn, cotton to polyester. Company who works in the processing of yarn into fabric is choosing quality improvement and human resource development as the main focus of the company to achieve global competitiveness. PT. Filament Adetex Company have a desire to continue to produce and ensure a quality product. Constraints faced by PT. Filament Adetex currently several companies that become consumer requires companies to have a certified quality management system is ISO 9001: 2008. Previously, the company has adopted the quality management system ISO 9001: 2008 since 2010, but in 2013 the company was not able to apply the implementation of quality management system ISO 9001: 2008 because the team MR (Management Representative) can not run longer functional due to an increase in demand for production so back to the previous department. In the implementation of quality management system needs to be procedures in accordance with ISO 9001: 2008. This procedure can be a standard operating procedure (SOP) and other supporting documents in accordance with the requirements clause 8 of ISO 9001: 2008.*

*SOP design and other supporting documents is done by identifying the needs of the company SOP. Then the data analysis activities and streamlining the existing business processes in accordance with clause 8 ISO 9001: 2008. After the analysis, carried out in accordance with the SOP design requirement clause 8 ISO 9001: 2008 and needs PT. Filament Adetex. The results obtained to meet the requirement clause 8 ISO 9001: 2008 in PT. Filament Adetex include internal quality audit procedures, nonconformities product control procedures, corrective action procedures and preventive action procedure.*

**Keywords— Standard Operating Procedure, ISO 9001:2008, Clause 8, Business Process Improvement**