

ABSTRACT

This study's purpose is to review the availabilities of housekeeping equipments and to give some advice that could solve the problems at Housekeeping Department in Arion Swissbel Hotel Bandung. The Methods used in this study are Observation, Interview, and Literature study. The results of this study shows that the available Housekeeping equipments is not properly taken care of, because the amount of training in the department is more than available employees, especially room boy and room maid. Besides the cleanliness of the equipments, Equipments must be repaired regularly to make the equipments lasts longer, especially the vacuum cleaner, which the Hose is rarely pulled, causing the hose pipe to leak out. The room cleanliness is also important, because it will affects the guests comfort while they stays in the hotel.

Keywords: Housekeeping, Cleanliness, Equipments Maintenance