

APPROVAL SHEET

Graduation paper entitled:

**CREATING COMPETITIVE ADVANTAGE STRATEGY  
FOR PT. ISP X**

**AN APPROACH TO INCREASE MARKET SHARE AT INTERNET SERVICE ON CORPORATE CUSTOMER**

has been approved and validated to on Sidang Tugas Akhir  
Sarjana Degree in Department of Teknik Industri  
Institut Teknologi Telkom

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Bandung, March 2008  
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