

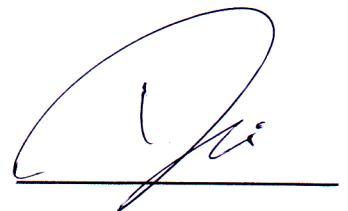
LEMBAR PENGESAHAN PROYEK AKHIR

**ANALISIS SERVICE ENCOUNTER KANTOR DEPAN DI HOTEL CROWNE PLAZA
HOTEL BANDUNG 2017**

Penulis

Deny Prasetyo

NIM 6707140042



Pembimbing I

Vany Octaviany, S.Par, MM.Par.

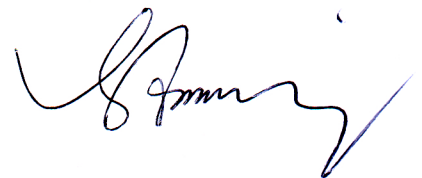
NIP 1570077



Pembimbing II

Ratu Ratna Mulyati Karsiwi

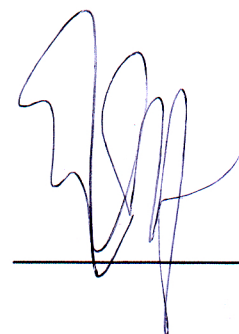
NIP 15560016



Ketua Program Studi

Ersy Ervina, S.Sos., MM.Par

NIP 15800016



Tanggal Pengesahan: 2017