

## **ABSTRACT**

*The main object of this process design is a carrier facilities as a box for courier in order to send items especially those who deliver items to Kabupaten Bandung. Where problems often experienced is the damage of the box that facilitated by Lazada. In addition, there is still a shortage of the means of transport where in general the under surface of the box in the overlap with iron bracket that always hit th bottom of the box that causes the box quickly damaged and can not be used again. In terms of operation on the box also provides difficulty on the courier, where bracket box connectors difficult to operate, and in the empty weight conditions quite disturbing riding comfort where the dimensions are too large causing difficulty in using it. By performing descriptive qualitative method by way of documenting the use of the box, to do a questioner to explore the existing problems and in-depth interviews. Therefore, the author provides a solution a product that is strong and safe and easy to operate has the advantage of an expandable system so that the plus value of the users will be more secure, comfortable and easy to use it.*

*Keywords: Carier Facility, Sending Goods, Courier.*