ABSTRACT

Hospitality is one business that is now booming in the business world. Therefore a hotel that wants to compete with other hotels should be able to have complete facilities and comfortable and have a structured management. However, from the results of interviews in Hotel 10 Bandung is still doing data collection needs of the facility for each room facility manually, so that reports in the needs of incoming goods in every room given manually to the manager. The solution provided is to create a web-based application that can assist the housekeeping, logistics and managers in monitoring the needs of goods for facilities in every hotel room. This application is named Web-Based Application for Monitoring Need of Hotel Room's Equipment In Housekeeping Section at Hotel 10 Bandung. This application has some features such as housekeeping can request for goods in every room to the logistics, housekeeping can see the stock of goods in the warehouse and see the history of goods out. While logistics has several features to meet the demand of these goods, manage the stock of goods in the warehouse and see the history of goods so that from some functionality above can be a report of the needs of goods in and out of the check by the manager. The method used is the waterfall method, because this method is needed by user in the case study.

Keywords: Goods, Room Request, Application.