

ABSTRACT

PT Pos Indonesia (Persero) is a company engaged in mail and package delivery services and has a very wide network of up to 4,800 online post offices with the number of service points (Point of Sales) reaching 58,700 points in the form of Kantorpos, Agenpos, Mobile Postal Service.

Currently PT Pos Indonesia (Persero) is developing its services that has three business services that become the main business there are letter and package, financial services, and logistics. PT Pos Indonesia (Persero) also provides e-commerce services, as well as other services through myPos and m-pospay applications. Therefore, business operations require more support in improving the work and efficiency of business processes, and the existence of IT-dependent strategy initiatives that IT has a key role in the overall business of the company to achieve optimal success. That is why technology function is the foundation of the company's success. In the technological function there is no information system for data management or documents to be used or resulting from a business process causing difficulties in storage or data management. Another problem is that there is no integrated system for application development application activity from internal party or request for submission of goods / services. It is necessary to design an enterprise architecture to support all processes, activities that exist in the function of technology in PT Pos Indonesia (Persero) to maximize the role of information technology on key business processes.

With the implementation of enterprise architecture it is possible to identify the system in accordance with the needs and aligned with the vision and goals of the company. The appropriate corporate architecture for PT Pos Indonesia (Persero) is using TOGAF ADM. The design of enterprise architecture at PT Pos Indonesia (Persero) uses TOGAF ADM with coverage to Migration Planning phase and the resulting output is blueprint enterprise architecture and IT Roadmap. Blueprint enterprise architecture or IT roadmap that will maximize the role of SI / IT in supporting the vision and goals of the company.

Keywords: enterprise architecture, TOGAF ADM, information technology, blueprint architecture, IT roadmap, PT Pos Indonesia (Persero)