

ABSTRACT

In Bandung city, there are some hotels which is still applied reservation process with manually, by walk-in to the hotel or by phone, that by the hotel still do data recording on form paper, sticky notes, and also payment proof still send manually by customer via whatsApp. Also there is often conflicts between the customer and the hotel about the policies that applied in that hotel. Therefore, “Web Based Aplication of Hotel Reservation Management In Bandung” is built.

Web Based Application of Hotel Reservation Management In Bandung is used to help hotels in doing hotel submission, admin in doing hotel management, include rooms management, facilities management, and transaction, and also to help customer in doing hotel online reservation. Reservation is room booking process before the guest coming to the hotel. Reservation data will be used overall by admin for monitoring the transaction. This application is built in the web version by using the waterfall methode and mySQL. With the development of this application, hopefully it can help hotel management and online reservation in Bandung with ease.

Keywords: MySQL, Reservation, Waterfall.