

## ***ABSTRACT***

PT Telkom Akses is a subsidiary of PT Telekomunikasi Indonesia which is engaged in providing construction services, managing network infrastructure, building construction and managing network infrastructure services. PT Telkom Akses prioritizes occupational health and safety and prevents work accidents and occupational diseases. The purpose of this study is to provide a program design proposal for safety behavior indicators with a very high class gap category and a program design proposal for the indicator with the lowest average value. The proposal is to improve work safety behavior in provisioning technicians.

The results of aggregate data measurement of 23% of respondents have awareness of work safety behavior is still low. Profile of work safety behavior with the indicator of the lowest average value of the twelve indicators is the C4 indicator with an average value of 3,266. C3 indicator with an average value of 3,391. Indicator C1 with an average value of 3,609. As many as 23% of respondents do not believe health and safety behavior in the workplace is very important, knowing how to maintain health and safety in the workplace and not carrying out work procedures correctly, so that awareness to behave safely by undergoing proper safety procedures while working is still low. Proposed program design for indicator C4 conducts a program to increase awareness of work safety behavior, a proposal for program design in indicator C7 carries out a management empowerment program for communication processes and social interactions of work safety, a proposed program design on indicator C3 conducts a program to improve attitudes to maintain work health and safety, and the proposed program design on indicator C1 conducts a program to improve attitudes to carry out work safety procedures.

**Keywords:** Safety Behavior, GAP Analysis, Aggregate Data