

SAMSAT CIMAHI OFFICE INTERIOR REDESIGN WITH SMART BUILDING APPROACHMENT

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Abstract

SAMSAT is a government office that move at public administration sector. The purpose of this SAMSAT office is to give identification and registration service in integrate and coordinate manner with fast, precise, transparent, accountable and informative way. SAMSAT office is a part of Republic Indonesia Police Force in traffic sector, Region Finance Manager Work Unit which execute Province tax collection, and Business Enterprise in operating SAMSAT. In the activity to perform the service process there is still a lot of obstacle at existing condition, such like blocking area of employee and service which is no connecting, uncomfortable atmosphere because of lighting and noncompatible color factor, furniture ordering that narrowing user circulation, uninformative and unattractive information service, nonexistence of difable facility, and almost all SAMSAT Cimahi service are still using manual method. This thing cause user accessibility disturbance at SAMSAT Cimahi office and have the impact at nonoptimal quality service. Because of that, there will be needed SAMSAT Cimahi office interior redesign by giving an interesting and better service satisfaction. Carrying service integrated system concept with smart building approachment can give a solution related to the problem that exist by making integrated and connected space with technology in order to easily being reins and controlled. Afterward from service side, user can get different service satisfaction. The purpose of this matter is in order to SAMSAT Cimahi office can give identification and registration service in integrate and coordinate manner with fast, precise, transparent, accountable and informative way.

Keyword : SAMSAT Cimahi, Accessibility, Integrated, Smart building