ABSTRACT

D'Dieuland is a tourist or recreation area located in Pagerwangi Village, Ciumbuleuit, Bandung, West Java. A distinctive feature of D'Dieuland itself is a large, outdoor and terraced area. Inside there are sections such as; play area, photo area, and food area, one of which is the Rasa-Rasa stand. Rasa Rasa Stand sells a variety of Sundanese foods. In addition there are family meal packages that consist of various types of wet and dry foods, and with various sizes. Based on observations made, the food utensils used by the Rasa-Rasa stand in the food distribution process are not safe because the food brought is too open. In addition there is fatigue in the physical part of how to deliver the order. Therefore a needs analysis was carried out using the Nordic body map questionnaire method in several samples, to be able to improve food safety and comfort when using users in ergonomics. The aim is to design references in developing food serving tools in the D'Dieuland area so that they can be applied and can help the of the waiter.

Keywords Rasa-Rasa Stand, Serving Tool, Food Distribution, Ergonomic Aspect

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