

## ***ABSTRACT***

*Telkom University as a university has a variety of human resources, one of them is Academic Supporting Staff (TPA) whose duty is to assist and serve the smooth academic activities at the university. TPA performance affects the performance of the university. This research is motivated by the fact that the performance of the TPA has not reached the target of the university in the last four years since 2016. One of the things that can affect performance is good university governance and employee job satisfaction. This study aims to determine the effect of the application of good university governance and job satisfaction on the performance of Telkom University Academic Support Staff (TPA).*

*This type of research is quantitative and uses descriptive analysis methods. The data analysis technique used is multiple linear regression. The number of samples were 80 respondents of Telkom University Academic Support Staff (TPA) determined based on the Slovin formula.*

*The results showed that respondents' responsiveness to the variables studied were Good University Governance, Job Satisfaction and Employee Performance in the good category. Hypothesis test results obtained by the variable Good University Governance there is no effect of Good University Governance on the Performance of Telkom University Academic Supporters (TPA). In the variable Job Satisfaction there is the influence of Job Satisfaction on the Performance of Telkom University Academic Supporting Workforce (TPA). The hypothesis test results also indicate that simultaneously Good University Governance and Job Satisfaction variables affect the Performance of Telkom University Academic Support Workers (TPA).*