

Daftar Singkatan

Singkatan	Nama	Pemakaian Pertama pada Halaman
TIK	Teknologi Informasi dan Komunikasi	1
BUMN	Badan Usaha Milik Negara	2
<i>e-commerce</i>	<i>Electronic Commerce</i>	2
TAFIM	<i>Technical Architecture Framework for Information Management</i>	2
FEA	<i>Federation Enterprise Architecture</i>	2
ADM	<i>Architecture Development Method</i>	4
CRM	<i>Customer Relationship Management</i>	5
KBBI	Kamus Besar Bahasa Indonesia	9
TI	Teknologi Informasi	10
<i>c-commerce</i>	<i>Collaborative commerce</i>	10
B2C	<i>Business-to-consumers</i>	10
B2B	<i>Consumers to businesses</i>	10
C2C	<i>Consumer-to-consumer</i>	10
G2C	<i>Government-to-citizens</i>	10
<i>m-commerce</i>	<i>Mobile commerce</i>	11
ECCRM	<i>Electronic Commerce Customer Relationships Management</i>	13
SLA	<i>Service Level Agreement</i>	17
III-RM	<i>Integrated Information Infrastructure Reference Model</i>	20
SWOT	<i>Strengths, Weaknesses, Opportunities, Threats</i>	21
BMC	<i>Business Model Canvas</i>	24

ARCI	<i>Accountable, Responsible, Confirmed, Informed</i>	87
CRUD	<i>Create, Read, Update, Delete</i>	121
CASE	<i>Computer-Aided Software Engineering</i>	161
GUI	<i>Graphical User Interface</i>	162
DBMS	<i>Database Management System</i>	162
SET	<i>Secure Electronic Transaction</i>	163
OPS	<i>Open Profiling Standard</i>	163
PKI	<i>Public Key Infrastructure</i>	163
OTP	<i>Open Trading Protocol</i>	164
SSL	<i>Secure Socket Layer</i>	164
PKE	<i>Public Key Encryption</i>	164
API	<i>Application Programming Interface</i>	164
OCF	<i>Open Card Framework</i>	164