

## DAFTAR SINGKATAN

CPU	: Central Processing Unit
OS	: Operating System
VMM	: Virtual Machine Manager
PBX	: Private Branch Exchange
TCP	: Transmission Control Protocol
UDP	: User Datagram Protocol
VoIP	: Voice over Internet Protocol
SIP	: Session Initiation Protocol
QoS	: Quality of Service
IAAS	: Infrastructure as a Service
PAAS	: Platform as a Service
SAAS	: Software as a Service
VE	: Virtual Environment
CPS	: Call Per Second
SMTP	: Simple Mail Transfer Protocol
HTTP	: Hypertext Transfer Protocol