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DAFTAR SINGKATAN DAN LAMBANG

PT	Perseroan Terbatas	1
CTQ	<i>Critical To Quality</i>	5
COPQ	<i>Cost of poor quality</i>	5
SPC	<i>Statistical Process Control</i>	16
DPMO	<i>Defect Per Million Opportunity</i>	19
PPM	<i>Parts per millions</i>	20
DPU	<i>Defect per unit</i>	20
DPO	<i>Defect per Opprtunities</i>	20
DMAIC	<i>Define, Measure, Analyze, Improve, Control</i>	21
SIPOC	<i>Supplier Input Process Output Customer</i>	22
VOC	<i>Voice of Customer</i>	23
UCL	<i>Upper Control Limit</i>	28
LCL	<i>Lower Control Limit</i>	28
CL	<i>Control Limit</i>	28
FMEA	<i>Failure Mode and Effect Analysis</i>	29
RPN	<i>Risk Priority Number</i>	35
PQCS	<i>Product Qualiyy Control Sheet</i>	49
Lambang	Definisi	Pemakaian pertama kali pada halaman
\widehat{p}_1	nilai fraksi <i>nonconforming</i> untuk setiap unit sampel	28
D_i	jumlah produk <i>Defective</i> untuk setiap periode waktu i	28
n_i	total produksi pada periode waktu i	28
\bar{p}	nilai garis tengah (<i>central line</i>)	28