

LIST OF FIGURES

Figure 1.1: Bank Mandiri Logo.....	1
Figure 1.2: Shareholders of Bank Mandiri	5
Figure 1.3: Indonesia Internet Users Projection	11
Figure 1.4: The Patterns of The Use of The Internet in Indonesia.....	12
Figure 1.5: Internet-Based Banking Services.....	14
Figure 1.6: Mandiri E-Banking Registered User 2006-2013	15
Figure 1.7: Mandiri Internet Banking Website.....	16
Figure 2.1: Technology Acceptance Model	23
Figure 2.2: Conceptual Framework.....	31
Figure 2.3: Modified Framework	35
Figure 3.1: Steps of Research	46
Figure 3.2: Sampling Technique	48
Figure 3.3: Path Diagram	57
Figure 4.1: Continuum Line	64
Figure 4.2: Continuum Line for Perceived Usefulness Dimension.....	65
Figure 4.3: Continuum Line for Perceived Ease-of-use Dimension	66
Figure 4.4: Continuum Line for Perceived Enjoyment Dimension	67
Figure 4.5: Continuum Line for Information on Online Banking Dimension ...	68
Figure 4.6: Continuum Line for Security and Privacy Dimension	69
Figure 4.7: Continuum Line for Quality of Internet Connection Dimension	69
Figure 4.8: Continuum Line for Behavioral Intention Dimension	70
Figure 4.9: Path Diagram	71
Figure 4.10: Normality Test P-P Plot	72
Figure 4.11: Path Diagram	86