

## DAFTAR SINGKATAN DAN LAMBANG

<b>Singkatan</b>	<b>Nama</b>	<b>Pertama Kali Digunakan Pada Halaman</b>
MEA	Masyarakat Ekonomi ASEAN	1
TPCC	<i>Telkom Professional Certification Center</i>	1
TPDC	<i>Telkom Professional Development Center</i>	1
YPT	Yayasan Pendidikan Telkom	1
CCDP	<i>Certified Competency Development and Professional</i>	2
TIME	<i>Telecommunication, Internet, Multimedia and Edutainment/Entertainment</i>	2
WDP	<i>Web Development Professional</i>	2
Ditjen Dikti	Direktorat Jenderal Pendidikan Tinggi	3
QFD	<i>Quality Function Deployment</i>	9
HoQ	<i>House of Quality</i>	11
LTB	<i>The Less The Better</i>	15
MTB	<i>The More The Better</i>	15
TB	<i>Target is Best</i>	15

<b>Lambang</b>	<b>Arti</b>	<b>Pertama Kali Digunakan Pada Halaman</b>
√√	<i>Strong Positive Impact</i>	17
√	<i>Moderate Positive Impact</i>	17
Blank	<i>No Impact</i>	17
← X	<i>Moderate Negative Impact</i>	17
← XX	<i>Strong Negative Impact</i>	17