

DAFTAR SINGKATAN

Singkatan	Nama	Pemakaian pertama pada halaman
TI	Teknologi Informasi	1
CIO	<i>Chief Information Officer</i>	6
COBIT	<i>Control Objective for Inforamtion and Related Technology</i>	4
<i>IT Governance</i>	<i>Information Technology Governance</i>	1
ISACA	<i>Information System Audit and Control Association</i>	5
BAPAPSI	Badan Perpustakaan, Arsip dan Pengembangan Sistem Informasi	2
APO	<i>Align, Plan and Organise</i>	7
ITIL	<i>Information Technology Infrastructure Library</i>	4
OGC	<i>Office Governance Commerce</i>	5
SDM	Sumber Daya Manusia	6
ISO	<i>International Organization for Standardization</i>	16
Val IT	<i>Value Information Technology</i>	16
PRM	<i>Process Reference Model</i>	18
RACI	<i>Responsibility, Accountability, Consultancy and Informational</i>	29
ITRG	<i>IT Related Goals</i>	57
SLA	<i>Service Level Agreement</i>	15
EG	<i>Enterprise Goals</i>	54
BSC	<i>Balanced Score Card</i>	11