Abstract

Telkom University Language Centre is part of Telkom University under the leadership of Division III Warek Institution and Language Development Telkom University which has a large business processes (6 language services) and customer are increasing annually. However, SI / IT does not fully support existing business processes. To help smooth the business processes, information systems, strategic planning is necessary (PSSI). Framework used for this PSSI is TOGAF ADM to help design and analyze enterprise architecture internal to the organization / company. After the implementation of the PSSI using TOGAF ADM framework, the results of testing conducted using EA Scorecard. The results of this study are various proposals (ranging from business, data and applications, and technology) and prototype applications.

increaseKeywords: strategic planning, TOGAF ADM, EA scorecard, enterprise architecture.