

LIST OF FIGURE

Figure 1.1	Logo of PT. Telekomunikasi Indonesia	1
Figure 1.2	DIVRE III West Java Organizational Structure	3
Figure 1.3	SKI Score Percentage Chart of DIVRE III Office	8
Figure 2.1	Hierarchy of Needs Theory by Abraham Maslow	18
Figure 2.2	Two-Factors Theory by Herzberg	20
Figure 2.3	Self-Renewing Cycle Graph	24
Figure 2.4	Research Framework	31
Figure 3.1	Research Stage	37
Figure 3.2	Reliability Test Result of Intrinsic Motivation	50
Figure 3.3	Reliability Test Result of Extrinsic Motivation	51
Figure 3.4	Reliability Test Result of Performance.....	51
Figure 3.5	Continuum Line	53
Figure 3.6	Causal Relation Variable X to Variable Y	58
Figure 4.1	Characteristic of Respondents by gender	63
Figure 4.2	Characteristic of Respondents by age	63
Figure 4.3	Characteristic of Respondents by working period	64
Figure 4.4	Characteristic of Respondents by education	65
Figure 4.5	P-Plot Graph	70
Figure 4.6	Heterocedasticity test	71
Figure 4.7	Autocorrelation test	72
Figure 4.8	Multicollinearity test	73
Figure 4.9	Multiple Regression Test	73

Figure 4.10 F – Test	74
Figure 4.11 t – Test	75
Figure 4.11 Coefficient of Determination	76