

## ABSTRACT

SS Production is a company that move in clothing production. In Processing the business SS Production try to give the best service so it can stand in a competitive business. In processing the business, SS Production has two business process principal: order process and production process. This time, the processes should be repaired because the business process still have longer production time than other clothing company. Average of the other clothing company is 4,3 days but SS Production has 6 days. As a company that has mission to give the best service to customer, so needed a continuous improvement. Designing and improving the business process in non-effective side is one of the solution to improve the business.

In reality, it needs a suggestion business process to improve company performance in giving the best service to its costumers. The steps to achieve the improvement business are understanding business process and measuring cyclic time and its efficiency. After getting the information, analytic in considering SDM aspect, facilities & technology and also existing information.

Improvement suggestion business process will be arranged by activity analysis and streamlining to get the efficiency value better than existing so it will give the changes to business process existing that influence the improvement efficiency value and effective process.

Below are the comparison between business process existing and the suggestion:

No	Process Name	Existing Time (second)			Suggestion Time (second)		
		Sum of Activity	Cycle time (second)			Sum of Activity	Cycle time (second)
1	Order Process	18	479,15	0,30	10	121,96	0,99
2	Cutting Process	13	447,31	0,31	11	230,46	0,61
3	Setting Process	7	154,58	0,58	5	79,06	0,94
4	Silk screen Process	12	557,05	0,30	9	205,15	0,74
5	Hem mechanically Process	5	143,59	0,43	4	83,03	0,75
6	Tailoring Process	5	363,17	0,22	4	102,7	0,77
7	Finishing	14	642,24	0,38	12	239,36	1,00
	Total	74	2787,09		55	1045,22	

Key word : Redesign, *continuous improvement*, *Business Process Improvement*.