

ABSTRACT

CV. Fallon is a home industry focused on clothing, especially jacket. Even though the company could survive up to now in the middle of this tight competition, but the improvement of existing process are needed due to many complaints from external and internal customers, the long cycle time, and also there is a better way to go through the business utilizing the available technology in order to survive and develop the business.

There are some ways that the company should take, which are understanding the existing business process, measuring cycle time and its efficiency, analyzing the result considering human resource aspect, facility, technology, and available information. With doing value added and streamlining analysis, it is expected to give the better recommendation business process. These are the comparison data table of efficiency ratio and total activities in production process between the existing business process and its recommendation below.

SUB PROCESS	EXISTING			RECOMMENDATION		
	Total Activities	Cycle Time	Efficiency	Total Activities	Cycle Time	Efficiency
Cutting	9	504.7	0.327	7	271.08	0.61
Bordering / Printing	5	291.4	-	4	45.24	-
Sewing	7	653.26	0.124	4	93.79	0.866
Washing & Steaming	5	240.68	-	3	35	-
Finishing	3	63.02	0.582	3	63.02	0.582
TOTAL	29	1753.06	0.1616%	21	508.13	0.557%

Besides improving the existing business process with value added and streamlining analysis, the computerizing and application designing also prop up the existing condition of the company in increasing its performances.

Keyword: Business process improvement, information system.