

ABSTRACT

Performance is the result of the quality and quantity of work accomplished by an employee in carrying out their duties in accordance with the responsibilities who given to him. Performance is one of media to evaluate and improve the performance of the employee's own, so that the required control system of work performance to support the evaluation and improvement of employee performance.

Control performance conducted by the Quality Assurance Unit in Politeknik Telkom Bandung is still done manually, which the unit manager checks jobs directly to the employees concerned. The manual system makes a system of performance control is not transparent and not integrated in the task of data dissemination which make miscommunication and missinteraction between unit managers and employees. This causes processing time of tasks be inefficient that result in the achievement of the strategic objectives of the unit was not fully achieved with the desired target.

This final project aims to design an information system of control and performance assessment web-based as a form of a solution in dealing with process control and performance assessment of SPM Unit is still manual. This system will control the performance of employees based on the status of the tasks assigned with the communications media in the form of sending messages till the release the performance index as the employee performance assessment form. With the design of information systems will make the system with the task of data dissemination with a good quality, fast, accurate, transparent and integrated so as to reduce miscommunication and missinteraction between unit managers and employees in the process and development of tasks.

Keywords: performance, performance management, employee, SPM Unit, Information Systems, web-based