

LIST OF ABBREVIATIONS AND SYMBOLS

SINGKATAN	Nama	Pemakaian pertama kali pada halaman
CTQ	Critical To Quality	16
DPO	Defect per Opportunity	16
DPMO	Defect per Million Opportunity	16
SIPOC	Supplier, Input, Process, Output, Customer	25
UCL	Upper Control Limit	27
CL	Central Limit	27
LCL	Lower Control Limit	27
FMEA	Failure Mode and Effect Analysis	28
SYMBOLS		
$\sqrt{\quad}$	The roots of a positive real number, the result is an irrational number	27