

LIST OF ABBREVIATIONS

Abbreviations	Name	First time appear on page
OE	Operator Entry	2
DO	Delivery Order	2
BOL	Bill of Landing	2
PL	Packing List	2
PS	Packing Slip	2
SO	Sales Order	2
PO	Purchase Order	2
WMS	Warehouse Management System	3
KPI	Key Performance Indicator	5
BPI	Business Process Improvement	7
RVA	Real Value Added	18
BVA	Business Value Added	18
NVA	Non Value Added	18
SKU	Stock Keeping Unit	27
Spv	Supervisor	34
OMS	Order Management System	54