

DAFTAR SINGKATAN

SINGKATAN	Nama	Pemakaian pertama kali pada halaman
TI	Teknologi Informasi	1
YPT	Yayasan Pendidikan Telkom	2
STMB Telkom	Sekolah Tinggi Manajemen Bisnis Telkom	2
<i>MBA</i>	<i>Master in Business Administration</i>	2
SISFO	Sistem Informasi	2
<i>COBIT</i>	<i>Control Objective for Information and Related Technology</i>	4
	<i>Information Systems Audit and Control</i>	
<i>ISACA</i>	<i>Association</i>	4
<i>ITIL</i>	<i>Information Technology Infrastructure Library</i>	5
<i>BAI</i>	<i>Build, Acquire, and Implement</i>	6
<i>DSS</i>	<i>Deliver, Service, and Support</i>	6
<i>OFI</i>	<i>Opportunities For Improvement</i>	9
<i>AI</i>	<i>Acquire and Implement</i>	9
<i>DS</i>	<i>Deliver and Support</i>	10
<i>PAM</i>	<i>Process Assessment Model</i>	14
<i>ITGI</i>	<i>IT Governance Institute</i>	18
<i>EDM</i>	<i>Evaluate, Direct, and Monitor</i>	25
<i>APO</i>	<i>Align, Plan, and Organise</i>	26
<i>BAI</i>	<i>Build, Acquire, and Implement</i>	26
<i>DSS</i>	<i>Deliver, Service, and Support</i>	27
<i>MEA</i>	<i>Monitor, Evaluate, and Assess</i>	27
<i>BMIS</i>	<i>the Business Model for Information Security</i>	28

<i>IT BSC</i>	<i>IT Balance Scorecard</i>	29
<i>RAM</i>	<i>Responsibility Assignment Matrix</i>	37
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