

DAFTAR SINGKATAN

SINGKATAN	Nama	Pemakaian pertama kali pada halaman
TI	Teknologi Informasi	1
GCG	<i>Good Corporate Goverment</i>	1
LKM	Lembaga Keuangan Mikro	1
SDM	Sumber Daya Manusia	3
OJK	Otoritas Jasa Keuangan	3
POJK	Peraturan Otoritas Jasa Keuangan	3
ITGI	<i>Information Technology Governance Institute</i>	3
ITIL	<i>Information Technology Infrastructure Library</i>	3
ISO	<i>International Organization for Standardization</i>	3
EDM	<i>Evaluate, Direct, Monitor</i>	3
APO	<i>Align, Plan, and Organizer</i>	3
BAI	<i>Build, Aquire, Implementation</i>	3
DSS	<i>Delivery, Service, Support</i>	4
MEA	<i>Monitor, Evaluate, and Assess</i>	4
UMKM	Usaha Mikro Kecil dan Menengah Sumber Daya Manusia	4
OED2	<i>Oxford English Dictionary</i>	8
ADB	<i>Asian Development Bank</i>	9
COSO	<i>Committee of Sponsoring Organizations of the Treadway Commission</i>	13
TOGAF	<i>The Open Group Architecture Framework</i>	13
GEIT	<i>Governance of Enterprise TI</i>	23

PAM	<i>Process Assessment Modeling</i>	28
RACI	<i>Responsible, Accountable. Consulted, Informed</i>	28
PPM	<i>Product Programme Manual</i>	38
PPU	<i>Pasangan Pendamping Usaha</i>	40
EG	<i>Enterprise Goals</i>	44
ITG	<i>IT-Related Goals</i>	48
P	<i>Primer</i>	48
S	<i>Sekunder</i>	48
ITP	<i>IT-Related Process</i>	50
PA	<i>Process Attribute</i>	71
WP	<i>Work Product</i>	71
BP	<i>Base Practice</i>	71
AO	<i>Achievement Outcome</i>	71
CIO	<i>Chief Information Officer</i>	83
SOP	<i>Standardization Operational Procedure</i>	113
QMS	<i>Quality Management System</i>	123
SLA	<i>Service Level Agreement</i>	125