

## DAFTAR TABEL

- Tabel II.1 Skala Perbandingan AHP .....**Error! Bookmark not defined.**
- Tabel IV.1 Perbandingan Berpasangan tiap *Stakeholder*..... **Error! Bookmark not defined.**
- Tabel IV.2 Mencari Nilai Matriks A *Stakeholder*..**Error! Bookmark not defined.**
- Tabel IV.3 Mencari Matriks B *Stakeholder* .....**Error! Bookmark not defined.**
- Tabel IV.4 Mencari Matriks C *Stakeholder* .....**Error! Bookmark not defined.**
- Tabel IV.5 *Stakeholder Requirement* KCP Bank XYZ ..... **Error! Bookmark not defined.**
- Tabel IV.6 Kuesioner *External Monitor* .....**Error! Bookmark not defined.**
- Tabel IV.7 Daftar *Objectives* .....**Error! Bookmark not defined.**
- Tabel IV.8 Perbandingan Data *Objective* Pelanggan ..... **Error! Bookmark not defined.**
- Tabel IV.9 Mencari Nilai Matriks A *Objective* Pelanggan.. **Error! Bookmark not defined.**
- Tabel IV.10 Nilai Matriks B dan Matriks C *Objective* Pelanggan ..... **Error! Bookmark not defined.**
- Tabel IV.11 Perbandingan Data *Objective* Karyawan ..... **Error! Bookmark not defined.**
- Tabel IV.12 Mencari Nilai Matriks A *Objective* Karyawan **Error! Bookmark not defined.**
- Tabel IV.13 Nilai Matriks B dan Matriks C *Objective* Karyawan..... **Error! Bookmark not defined.**
- Tabel IV.14 Perbandingan Data *Objective* Masyarakat ..... **Error! Bookmark not defined.**
- Tabel IV.15 Mencari Nilai Matriks A *Objective* Masyarakat.....**Error! Bookmark not defined.**
- Tabel IV.16 Nilai Matriks B dan Matriks C *Objective* Masyarakat ..... **Error! Bookmark not defined.**
- Tabel IV.17 *Key Performance Indicators* .....**Error! Bookmark not defined.**
- Tabel IV.18 Pembobotan KPI Pelanggan .....**Error! Bookmark not defined.**

Tabel IV.19 Pembobotan KPI Karyawan.....**Error! Bookmark not defined.**

Tabel IV.20 Pembobotan KPI Masyarakat .....**Error! Bookmark not defined.**

Tabel IV.21 Susunan KPI Berdasarkan Hasil Pembobotan . **Error! Bookmark not defined.**

Tabel V.1 Perbandingan Berpasangan Tiap *Stakeholder*..... **Error! Bookmark not defined.**

Tabel V.2 Kuesioner *External Monitor* .....**Error! Bookmark not defined.**

Tabel V.3 Daftar *Objective* Tiap *Stakeholder*.....**Error! Bookmark not defined.**

Tabel V.4 Susunan KPI Serta Penjelasan .....**Error! Bookmark not defined.**