

ABSTRACT

The District Health Office of Bandung (Dinkes) is the Regional Autonomous Authority which is entirely within the authority of the local government, while the relationship with the Provincial Health Office is a functional working relationship, so that the task of assistance (deconcentration) in the health function at the district level can proceed accordingly which are expected. Dinkes has a vision of the realization of a healthy Bandung community independent. To achieve this vision, Dinkes must be able to face the progress of information systems and information technology in serving the society.

As a government organization, Dinkes has used information technology called Call Center which is used as a real-time society service facility. Ineffective use of Call Centers, it is a challenge to align business strategies and information technology (IT) strategies as needed. Enterprise architecture is a method used to align business strategy and IT strategy. The framework used in enterprise architecture design in this research is TOGAF ADM. This research produces a blueprint that focuses on preliminary phase, architecture vision, business architecture, information system architecture, technology architecture, opportunities and solutions, and migration planning.

With the design of enterprise architecture at Bandung District Health Office, it is expected that current business activities can be supported by information systems so as to increase the satisfaction of the people of Bandung regency.

Keywords: enterprise architecture, TOGAF ADM, public health office