

LIST OF FIGURES

Figure II-1 Comparison of EA Framework (Source: Setiawan, 2009	14
Figure II-2 Architecture Domain in TOGAF (The Open Group)	16
Figure II-3 Component of TOGAF ADM (The Open Group, 2009).....	17
Figure II-4 Healthcare Reference Model (HRM) (Ahsan, dkk, 2010).....	19
Figure III-1 Conceptual Model	22
Figure III-2 Systematic Problem Solving	25
Figure IV-1 Organizational Stucture of Al-Ihsan hospital.....	31
Figure IV-2 Directorate of Medical, Support and Nursing	32
Figure IV-3 Scope of Research	33
Figure IV-4 Business Process of Al Ihsan Hospital.....	36
Figure IV-5 Existing Technology in Al Ihsan Hospital	38
Figure V-1 Stakeholder Power Grid	43
Figure V-2 Value Chain Diagram of Al-Ihsan Hospital	53
Figure V-3 Solution Concept Diagram	54
Figure V-4 Goals Diagram.....	54
Figure V-5 Business Footprint Diagram	65
Figure V-6 Functional Decomposition Diagram	75
Figure V-7 Existing Process Flow Outpatient Acceptance	76
Figure V-8 Existing Process Flow Inpatient Acceptance	77
Figure V-9 Existing Process Flow ED Patient Acceptance	78
Figure V-10 Existing Process Flow Registration.....	79
Figure V-11 Existing Process Flow Quick Response for ED Patient Treatment..	80
Figure V-12 Existing Process Flow Purchase of Drugs	81
Figure V-13 Existing Process Flow Procurement of Medical Equipment / Consumables at CSU	82
Figure V-14 Existing Process Flow Demand for Medicine and Medical Devices	83
Figure V-15 Existing Process Flow Checking Pharmaceutical Warehouse	84
Figure V-16 Existing Process Flow Tool Repair Procedures in CSU	85
Figure V-17 Existing Process Flow Medical Equipment Repair Procedures ..	86
Figure V-18 Existing Process Flow Documentation of Medical Surgical Nursing Care.....	87
Figure V-19 Existing Process Flow Nursing Care Activity Report.....	88
Figure V-20 Existing Process Flow Scheduling of Nursing Shift	89
Figure V-21 Existing Process Flow Handover between Nursing Shift	90
Figure V-22 Target Process Flow Outpatient Acceptance.....	91
Figure V-23 Target Process Flow Inpatient Acceptance	92
Figure V-24 Target Process Flow ED Patient Acceptance	93
Figure V-25 Target Process Flow Registration.....	94
Figure V-26 Target Process Flow Quick Response for ED Patient Treatment....	94
Figure V-27 System Process of Quick Respond for ED Patients	95
Figure V-28 Target Process Flow Purchase of Drugs.....	96
Figure V-29 Target Process Flow Procurement of Medical Equipment / Consumables at CSU	97
Figure V-30 Target Process Flow Demand for Medicine and Medical Devices ..	98

Figure V-31 Target Process Flow Checking Pharmaceutical Warehouse	99
Figure V-32 Target Process Flow Tool Repair Procedures In CSU	100
Figure V-33 Target Process Flow Medical Equipment Repair Procedures	101
Figure V-34 Target Process Flow Documentation of Medical Surgical Nursing Care.....	102
Figure V-35 Target Process Flow Nursing Care Activity Report.....	103
Figure V-36 Target Process Flow Scheduling of Nursing Shift	104
Figure V-37 Target Process Flow Handover between Nursing Shift	105
Figure V-38 Entity Relationship Diagram	122
Figure V-39 Class Diagram	123
Figure V-40 Data Dissemination Diagram	124
Figure V-41 Application Overview	128
Figure V-42 Application Communication Diagram	135
Figure V-43 Go-Health UseCase Diagram	136
Figure V-44 O-Medicine UseCase Diagram.....	137
Figure V-45 Nurse Helper UseCase Diagram.....	138
Figure V-46 Existing Environments and Locations Diagram.....	144
Figure V-47 Target Environments and Locations Diagram.....	145
Figure V-48 Platform Decomposition Diagram.....	146
Figure V-49 Project Context Diagram Go-Health	166
Figure V-50 Project Context Diagram O-Medicine.....	167
Figure V-51 Project Context Diagram Nurse Helper.....	167
Figure V-52 Benefit Diagram	168
Figure V-53 Business Value Assessment	170