

Endorsement page

**Analysis of Corporate Performance Based on Customer Satisfaction In PT XL Axiata Using
Importance Performance Analysis (IPA)**

Put forward as a condition for obtaining a bachelor's degree study program MBTI
interactional s1

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**Telkom
University**

SUPERVISOR

A handwritten signature in blue ink, appearing to be 'Indira Rachmawati', is written over the 'SUPERVISOR' text.

INDIRA RACHMAWATI
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