

ABSTRACT

Community service agency is the agency tasked to serve the interests of the community. The Government has a large role in managing the community ministries, one of which is the emergency number that can use the community to contact the Office of community service during the emergency. However, not many people are using the emergency number, people prefer to go to the nearest community service office directly.

A development of application Appel Mask as application connecting community with the Office of community service. This application aims to help the user to be able to contact the Office of community service automatically when the emergency is by clicking the icon of a certain Community Services Office. The system will contact the service office nearest to the location of the user community. In addition users may also report complaints to the Office of community service through other media that is through social media, the web, and so on.

The application can make the expected Appel Mask community in contacting the closest service Office of the community especially for people coming from out of town during the emergency.

Key Word : appel mask, service, community