

DAFTAR PUSTAKA

- Bert, A. V., & Bergveld, P. (1998). *Sensor Technology in the Netherlands: State of the Art*. Netherlands: Kluwer Academic Publisher.
- Budihardjo, I. M. (2014). *Panduan Praktis Menyusun Standard Operating Procedure*. Jakarta: Raih Asa Sukses (Penerbit Swadaya Group).
- Camuffo, A., & Wilhelm, M. (2016). Journal of Organizational Design. *Complementarities and Organizational (Mis) Fit: A Restrospective Analysis of the Toyota Recall Crisis*, 4.
- Gaspersz, V., & Fontana, A. (2011). *Lean Six Sigma for Manufacturing and Service Industries*. Bogor: Vinchristo Publication.
- Gasperz, V. (2002). *Pedoman Implementasi Program Six Sigma Terintegrasi dengan ISO 9001:2008 MBNQA dan HCCP*. Jakarta: PT Gramedia Pustaka Umum.
- Liker, J. K. (2006). *The Toyota Way Fieldbook*. Jakarta: Erlangga.
- Quan, D. (2013). Journal of Asian Critical Education. *Minimizing Translation Mistakes In the Writing Process By Using The Question-Making Techniques*, 16.
- Rother, M., & Shook, J. (1999). *Learning To See Value Stream Mapping To Create Value and Eliminate Muda*. Massachusetts, USA: The Lean Enterprise Institute Brookline.
- Stewart, J. (2011). *The Toyota Kaizen Continuum-A Practical Guide to Implementing Lean*. London & New York: Taylor & Francis Group.
- Sutalaksana, I. Z., Anggawisastra, R., & Tjakraatmadja, J. H. (2006). *Teknik Perancangan Sistem Kerja*. Bandung: ITB.
- Zurn, J., & Mulligan, P. (2014). *Learning With Lean Unleashing the Potential for Sustainable Competitive Advantage*. London & New York: Taylor & Francis Group.
- Value Stream Mapping Symbols & Icons*. [Online] Available at:
http://www.strategosinc.com/vsm_symbols.htm[Accessed 10 November 2016]