DAFTAR SINGKATAN

CCSR Call Completion Success Rate

CSSR Call Setup Success Rate

Ec/No Energy chip per noise

FDD Frequency Division Duplex

GSM Global System Mobile

HSDPA High Speed Downlink Packet Access

HSUPA High Speed Uplink Packet Access

KPI Key Performance Indicator

POI Point Of Interest

RNC Radio Network Controller

RSCP Received Signal Code Power

RTWP Received Total Wideband Power

SEAT Service Experience Assurance Test

SHO Soft Handover Success Rate

SQI Speech Quality Index

UE User Equipment

UMTS Universal Mobile Telecommunication System

UTRAN UMTS Terrestrial Radio Access Network

VSWR Voltage Standing Wave Ratio