

## DAFTAR SINGKATAN DAN LAMBANG

SINGKATAN	Nama	Pemakaian pertama kali pada halaman
PT	Perseroan terbatas	1
CTQ	Critical to Quality	2
SIPOC	Supplier, Input, Process, Output, Customer	3
DMAIC	Define, Measure, Analyze, Improve, Control	1
DPMO	Defect Per Million Oppurtunities	6
DPU	Defect Per Unit	7
DPO	Defect Per Oportunities	7
CL	Center Line	10
UCL	Upper Center Line	10
LCL	Lower Center Line	10
FMEA	Failure Mode and Effect Analysis	27
RPN	Risk Priority Number	28