

## DAFTAR ISI

LEMBAR PENGESAHAN .....	ii
LEMBAR PERNYATAAN ORISINALITAS .....	iii
ABSTRAK .....	iv
<i>ABSTRACT</i> .....	v
KATA PENGANTAR .....	vi
DAFTAR ISI .....	vii
DAFTAR LAMPIRAN .....	xv
DAFTAR GAMBAR DAN ILUSTRASI .....	xvi
DAFTAR TABEL .....	xviii
DAFTAR ISTILAH .....	xxi
DAFTAR SINGKATAN .....	xxii
BAB I PENDAHULUAN .....	1
I.1 Latar Belakang .....	1
I.2 Perumusan Masalah .....	5
I.3 Batasan Penelitian .....	6
I.4 Manfaat Penelitian .....	6
I.5 Sistematika Penulisan .....	7
BAB II TINJAUAN PUSTAKA .....	9
II.1 <i>Electronic Government (E-Government)</i> .....	9
II.2 Pemerintah Kota Bandung .....	10
II.3 Dinas Perhubungan Pemerintah Kota Bandung .....	10
II.4 Fungsi Pengendalian dan Ketertiban Transportasi Dinas Perhubungan Pemerintah Kota Bandung .....	12
II.5 <i>Enterprise Architecture</i> .....	14
II.5.1 Definisi <i>Enterprise</i> .....	14
II.5.2 Definisi <i>Architecture</i> .....	14
II.5.3 Definisi <i>Enterprise Architecture</i> .....	15
II.6 <i>Enterprise Architecture Framework</i> .....	16
II.6.1 Definisi <i>Framework</i> .....	16
II.6.2 Perbandingan <i>Enterprise Architecture Framework</i> .....	16

II.7	<i>The Open Group Architecture Framework (TOGAF)</i> .....	18
II.7.1	Komponen pada TOGAF .....	19
II.7.2	<i>TOGAF Architecture Development Method (ADM)</i> .....	20
II.7.3	Domain Arsitektur pada TOGAF .....	23
II.8	<i>Business Architecture</i> .....	24
II.9	<i>Data Architecture</i> .....	25
II.10	<i>Application Architecture</i> .....	25
II.11	<i>Technology Architecture</i> .....	25
BAB III	METODOLOGI PENELITIAN .....	26
III.1	Model Konseptual .....	26
III.2	Sistematika Penelitian .....	29
III.2.1	Tahap Persiapan .....	31
III.2.2	Tahap Identifikasi .....	31
III.2.3	Tahap Analisis dan Perancangan .....	31
III.2.4	Tahap Pelaporan .....	32
BAB IV	TAHAP PERSIAPAN DAN IDENTIFIKASI .....	33
IV.1	Tahap Persiapan .....	33
IV.1.1	Persiapan Kebutuhan Data .....	33
IV.1.2	Metode Pengumpulan Data .....	45
IV.2	Tahap Identifikasi .....	46
IV.2.1	Deskripsi Objek Penelitian .....	46
IV.2.2	Visi dan Misi .....	47
IV.2.3	Struktur Organisasi .....	47
IV.2.4	Identifikasi Data <i>Input</i> TOGAF ADM .....	48
IV.2.4.1	<i>Preliminary Phase</i> .....	48
IV.2.4.2	<i>Architecture Vision</i> .....	48
IV.2.4.3	<i>Business Architecture</i> .....	49
IV.2.4.4	<i>Information System Architecture</i> .....	50
IV.2.4.5	<i>Technology Architecture</i> .....	52
IV.2.4.6	<i>Opportunity and Solutions</i> .....	53
IV.2.4.7	<i>Migration Planning</i> .....	54

## BAB V ANALISIS DAN PERANCANGAN ENTERPRISE ARCHITECTURE

57

V.1	<i>Preliminary Phase</i> .....	57
V.1.1	<i>Scope the Enterprise Organizations Impacted</i> .....	57
V.1.2	<i>Confirm Governance and Support Frameworks</i> .....	57
V.1.3	<i>Define and Establish Enterprise Architecture Team and Organization</i> .....	58
V.1.4	<i>Identify and Establish Architecture Principles</i> .....	58
V.1.4.1	<i>Principle Catalog</i> .....	58
V.1.5	<i>Tailor TOGAF and, if any, Other Selected Architecture Framework(s)</i> .....	61
V.1.6	<i>Implement Architecture Tools</i> .....	61
V.2	<i>Phase A: Architecture Vision</i> .....	62
V.2.1	<i>Establish the Architecture Project</i> .....	62
V.2.2	<i>Identify Stakeholders, Concerns, and Business Requirements</i> .....	62
V.2.2.1	<i>Stakeholder Map Matrix</i> .....	62
V.2.3	<i>Confirm and Elaborate Business Goals, Business Drivers, and Constraints</i> .....	68
V.2.4	<i>Evaluate Business Capabilities</i> .....	68
V.2.4.1	<i>Value Chain Diagram</i> .....	68
V.2.5	<i>Assess Readiness for Business Transformation</i> .....	69
V.2.6	<i>Define Scope</i> .....	69
V.2.7	<i>Confirm and Elaborate Architecture Principles, including Business Principles</i> .....	69
V.2.8	<i>Develop Architecture Vision</i> .....	69
V.2.8.1	<i>Solution Concept Diagram</i> .....	69
V.2.9	<i>Define the Target Architecture Value Propositions and KPIs</i> .....	71
V.2.10	<i>Identify the Business Transformation Risks and Mitigation Activities</i>	71
V.2.11	<i>Develop Statement of Architecture Work; Secure Approval</i> .....	71
V.3	<i>Phase B: Business Architecture</i> .....	71

V.3.1	<i>Requirement Management</i> .....	71
V.3.1.1	<i>Business Scenario Method</i> .....	72
V.3.1.2	<i>Requirement Catalog</i> .....	77
V.3.2	<i>Select Reference Models, Viewpoints, and Tools</i> .....	78
V.3.3	<i>Develop Baseline Business Architecture Description</i> .....	79
V.3.3.1	<i>Organization/Actor Catalog</i> .....	79
V.3.3.2	<i>Role Catalog</i> .....	81
V.3.3.3	<i>Business Service/Function Catalog Baseline</i> .....	91
V.3.3.4	<i>Business Interaction Matrix</i> .....	93
V.3.3.5	<i>Actor/Role Matrix</i> .....	95
V.3.3.6	<i>Driver/Goal/Objective Catalog</i> .....	97
V.3.3.7	<i>Business Footprint Diagram</i> .....	98
V.3.3.8	<i>Functional Decomposition Diagram</i> .....	99
V.3.3.9	<i>Process Flow Diagram Baseline</i> .....	100
V.3.4	<i>Develop Target Business Architecture Description</i> .....	105
V.3.4.1	<i>Business Service/Function Catalog Target</i> .....	105
V.3.4.2	<i>Process Flow Diagram Target</i> .....	106
V.3.5	<i>Perform Gap Analysis</i> .....	110
V.3.6	<i>Define Candidate Roadmap Components</i> .....	113
V.3.7	<i>Resolve Impacts Across the Architecture Landscape</i> .....	113
V.3.8	<i>Conduct Formal Stakeholder Review</i> .....	113
V.3.9	<i>Finalize the Business Architecture</i> .....	113
V.3.10	<i>Create Architecture Definition Document</i> .....	114
V.4	<i>Phase C: Information System Architecture</i> .....	114
V.4.1	<i>Information System Existing</i> .....	114
V.4.2	<i>Phase C: Information Architecture - Data Architecture</i> .....	117
V.4.2.1	<i>Select Reference Models, Viewpoints, and Tools</i> .....	117
V.4.2.2	<i>Develop Baseline Data Architecture Description</i> .....	117
V.4.2.3	<i>Develop Target Data Architecture Description</i> .....	117

V.4.2.3.1	<i>Requirement Catalog</i> .....	117
V.4.2.3.2	<i>Data Entity/Data Component Catalog</i> .....	118
V.4.2.3.3	<i>Conceptual Data Diagram</i> .....	121
V.4.2.3.4	<i>Logical Data Diagram</i> .....	122
V.4.2.3.5	<i>Data Dissemination Diagram</i> .....	123
V.4.2.4	<i>Perform Gap Analysis</i> .....	124
V.4.2.5	<i>Define Candidate Roadmap Components</i> .....	125
V.4.2.6	<i>Resolve Impacts Across the Architecture Landscape</i> .....	126
V.4.2.7	<i>Conduct Formal Stakeholder Review</i> .....	126
V.4.2.8	<i>Finalize the Data Architecture</i> .....	126
V.4.2.9	<i>Create Architecture Definition Document</i> .....	126
V.4.2.9.1	<i>Data Entity/Business Function Matrix</i> .....	126
V.4.2.9.2	<i>Application/Data Matrix</i> .....	127
V.4.3	<i>Phase C: Information Architecture - Application Architecture</i> ....	129
V.4.3.1	<i>Select Reference Models, Viewpoints, and Tools</i> .....	129
V.4.3.2	<i>Develop Baseline Application Architecture Description</i> .....	129
V.4.3.3	<i>Develop Target Application Architecture Description</i> .....	129
V.4.3.3.1	<i>Requirement Catalog</i> .....	129
V.4.3.3.2	<i>Application Portfolio Catalog</i> .....	130
V.4.3.3.3	<i>Interface Catalog</i> .....	132
V.4.3.3.4	<i>Application Communication Diagram</i> .....	133
V.4.3.3.5	<i>Application and User Location Diagram</i> .....	133
V.4.3.3.6	<i>Application Use-Case Diagram</i> .....	135
V.4.3.4	<i>Perform Gap Analysis</i> .....	138
V.4.3.5	<i>Define Candidate Roadmap Components</i> .....	141
V.4.3.6	<i>Resolve Impacts Across the Architecture Landscape</i> .....	141

V.4.3.7	<i>Conduct Formal Stakeholder Review</i> .....	141
V.4.3.8	<i>Finalize the Application Architecture</i> .....	141
V.4.3.9	<i>Create Architecture Definition Document</i> .....	141
V.4.3.9.1	<i>Application/Organization Matrix</i> .....	142
V.4.3.9.2	<i>Role/Application Matrix</i> .....	145
V.4.3.9.3	<i>Application Interaction Matrix</i> .....	147
V.4.3.9.4	<i>Application/Function Matrix</i> .....	148
V.5	<i>Phase D: Technology Architecture</i> .....	149
V.5.1	<i>Select Reference Models, Viewpoints, and Tools</i> .....	149
V.5.2	<i>Develop Baseline Technology Architecture Description</i> .....	149
V.5.2.1	<i>Environments and Locations Diagram</i> .....	150
V.5.3	<i>Develop Target Technology Architecture Description</i> .....	151
V.5.3.1	<i>Requirement Catalog</i> .....	151
V.5.3.2	<i>Technology Standards Catalog</i> .....	152
V.5.3.3	<i>Technology Portfolio Catalog</i> .....	155
V.5.3.4	<i>Environments and Locations Diagram</i> .....	159
V.5.4	<i>Perform Gap Analysis</i> .....	160
V.5.5	<i>Define Candidate Roadmap Components</i> .....	162
V.5.6	<i>Resolve Impacts Across the Architecture Landscape</i> .....	162
V.5.7	<i>Conduct Formal Stakeholder Review</i> .....	162
V.5.8	<i>Finalize the Technology Architecture</i> .....	162
V.5.9	<i>Create Architecture Definition Document</i> .....	162
V.5.9.1	<i>Application/Technology Matrix</i> .....	163
V.5.9.2	<i>Platform Decomposition Diagram</i> .....	164
V.6	<i>Phase E: Opportunities and Solution</i> .....	165
V.6.1	<i>Determine/Confirm Key Corporate Change Attributes</i> .....	165
V.6.1.1	<i>Implementation Factor Assessment &amp; Deduction Matrix</i> .....	165
V.6.2	<i>Determine Business Constraints for Implementation</i> .....	169

V.6.3	<i>Review and Consolidate Gap Analysis Results from Phases B to D</i>	169
V.6.3.1	<i>Consolidate Gap Analysis from Phases B to D</i>	169
V.6.3.2	<i>Consolidated Gaps, Solutions, &amp; Dependencies Matrix Berdasarkan Solusi Bisnis</i>	177
V.6.3.3	<i>Consolidated Gaps, Solutions, &amp; Dependencies Matrix Berdasarkan Teknologi</i>	179
V.6.4	<i>Review Consolidated Requirements Across Related Business Functions</i>	180
V.6.5	<i>Consolidate and Reconcile Interoperability Requirements</i>	180
V.6.5.1	<i>Consolidate &amp; Reconcile Interoperability Requirement Matrix Existing</i>	181
V.6.5.2	<i>Consolidate &amp; Reconcile Interoperability Requirement Matrix Target</i>	188
V.6.5.3	<i>Consolidate &amp; Reconcile Interoperability Requirement Matrix Gaps</i>	195
V.6.5.4	<i>Information Systems Interoperability Matrix</i>	202
V.6.6	<i>Refine and Validate Dependencies</i>	203
V.6.7	<i>Confirm Readiness and Risk for Business Transformation</i>	203
V.6.8	<i>Formulate Implementation and Migration Strategy</i>	203
V.6.9	<i>Identify and Group Major Work Packages</i>	203
V.6.10	<i>Identify Transition Architectures</i>	203
V.6.11	<i>Create the Architecture Roadmap &amp; Implementation and Migration Plan</i>	204
V.6.11.1	<i>Project Context Diagram</i>	204
V.6.11.2	<i>Benefits Diagram</i>	207
V.7	<i>Phase F: Migration Planning</i>	209
V.7.1	<i>Confirm Management Framework Interactions for the Implementation and Migration Plan</i>	209
V.7.2	<i>Assign a Business Value to Each Work Package</i>	209

V.7.2.1	<i>Business Value Assessment</i> .....	211
V.7.3	<i>Estimate Resource Requirements, Project Timings, and Availability/Delivery Vehicle</i> .....	212
V.7.4	<i>Prioritize the Migration Projects through the Conduct of a Cost/Benefit Assessment and Risk Validation</i> .....	212
V.7.5	<i>Confirm Architecture Roadmap and Update Architecture Definition Document</i> .....	213
V.7.5.1	<i>IT Roadmap Final</i> .....	213
V.7.6	<i>Generate the Implementation and Migration Plan</i> .....	217
V.7.7	<i>Complete the Architecture Development Cycle and Document Lessons Learned</i> .....	217
BAB VI	<b>KESIMPULAN DAN SARAN</b> .....	218
VI.1	<b>Kesimpulan</b> .....	218
VI.2	<b>Saran</b> .....	218
DAFTAR PUSTAKA	.....	219
LAMPIRAN	.....	221
LAMPIRAN A	.....	A-1
LAMPIRAN B	.....	B-1