

## DAFTAR SINGKATAN

<b>Singkatan</b>	<b>Nama</b>	<b>Pemakaian pertama kali pada halaman</b>
SECI	<i>Socialization, Externalization, Combination, Internalization</i>	Cover
5C-4C	<i>5C = Contextualized, Categorized, Calculated, Corrected, Condensed; 4C = Comparisons, Consequences, Connections, Conversations</i>	2
SOP	<i>Standard Operating Procedure</i>	2
ISO	<i>International Organization for Standardization</i>	3