INFLUENCE PHYSICAL WORK ENVIRONMENT AND NON-PHYSICAL IN THE EMPLOYEE PERFORMANCE OF PT.Astra International Tbk.-Isuzu Sales Operation branch Bandung

Abstract

In order to accomplish a purpose, an increase of staff quality is needed. Lots of affect the performance of employees, working environment is one of them. In general, working environment is divided into 2, which are physical and non physical work environment. This research was conducted to observe the impact of physical and non physical work environment towards the employees of PT. Astra International Tbk.-Isuzu Sales operation bandung branch. This research used 53 respondents answers and from the result of double linear regression, it is known that partially, physical work environment such as lighting, temperature, air circulation, noise, vibration, and security affects the performance of the employees as much as 37,7%. Furthermore, non physical work environment such as working relation between supervisors and staffs significantly affects the performance of employees by 52,1%. A simultaneous test also shows that physical and non physical work environment impacts the performance of the employees by 61,6%. The result of this research concludes that, either partially or simultaneously, physical and non physical work environment have a significant part regarding the performance of PT. Astra International Tbk.-Isuzu Sales Operation Bandung branch employees.

Keywords : Physical Work Environment, Non-Physical Work Environment, Employee Performance.