

DAFTAR PUSTAKA

- Abdalkrim, G. M. (2013). The impact of strategic planning activities on private sector organizations performance in Sudan: An empirical research. *International journal of business and management*, Vol. 8, No.10, pp. 134-143.
- Ahmada, M., & Allen, M. (2015). High perfomance HRM and establishment performance in Pakistan: An empirical analysis. *Employee Relations*, Vol. 37 Iss 5 pp. 506-524.
- Anstey, M. (1997). *Employee participation*. Lansdowne: Juta.
- Arikunto, S. (2010). *Prosedur penelitian: suatu pendekatan praktik (edisi revisi)*. Jakarta: Rineka Cipta.
- Arinanye, R. T. (2015). *Organizational factors affecting employee performance at the college computing and information sciences (CoCIS)*. Uganda: Makere University.
- Arthur, J. (1994). Effects of human resource systems on manufacturing performance and turnover. *Academy of Management Journal*, Vol. 37 No. 3, pp. 670-687.
- Atalay, M., Anafarta, N., & Sarvan, F. (2013). The relationship between innovation and firm performance: an empirical evidence from Turkis automotive supplier industry. *Procedia - social and behavioral sciences*, pp. 226-235.
- Atmosoerapto, K. (2000). *Produktifitas aktualisasi budaya perusahaan*. Jakarta: PT Alex Media Komputindo, Gramedia.
- Aziz, N. N., & Samad, S. (2015). Innovation and competitive advantage: Moderating effects of firm age in foods manufacturing SMEs in Malaysia. *ScienceDirect Procedia Economics and Finance*, pp. 256-266.
- Baker, W. E., & Sinkula, J. M. (2002). Market orientation, learning orientation and product innovation: delving into the organization's black box. *Journal of market-focused management*, pp. 5-23.
- Banbury, C. M., & Mitchell, W. (1995). The effect of introducing important incremental innovations on market share and business survival. *Strategic Management Journal*, Vol. 16 pp. 161-182.
- Barenson, L., & Krehbiel. (2012). *Business statistics: a first course*. England: Pearson.

- Campbell, J. P., McCloy, R. A., Oppler, S. H., & Sager, C. E. (1993). A theory of performance. In C. W. Schmitt, & W. C. Borman, *Personnel selection in organizations* (pp. 35-7-). San Francisco: Jossey Bass.
- Catano, V. M., Wiesner, W. H., Heckett, R., Methot, L. L., & Belcourt, M. (2010). *Recruitment and selection in Canada, 4th. ed.* Toronto: Nelson Education.
- Chen, X. H., Zhao, K., Liu, X., & Wu, D. D. (2012). Improving employees job satisfaction and innovation performance using conflict management. *International journal of conflict*, Vol. 23, pp. 151-172.
- Cooper, D. R., & Schindler, P. S. (2014). *Business research methods*. New York: McGraw-Hill.
- Creswell, J. W. (2013). *Research Design. Pendekatan Kualitatif, Kuantitatif, dan Mixed*. Edisi ketiga. Yogyakarta: Pustaka Pelajar.
- Daft, R. (1978). A dual core model of organization innovation. *Academy Management Journal*, pp. 193-210.
- Damanpour, F. (1991). Organizational innovation: a meta-analysis of effect of determinants and moderator. *Academy of Management Journal*, Vol. 34 No. 3, pp. 555-590.
- Deb, T. (2009). *Strategic approach to human resource management: concept, antecedents and implications*. New Delhi: Excel book.
- Dess, G. G., & Picken, J. C. (2000). Organizational dynamics. Changing roles: Leadership in the 21st century. *Research Gate*, Vol. 28, pp. 18-34.
- Dessler, G. (2010). *Manajemen Sumber Daya Manusia (edisi kesepuluh)*. Jakarta Barat: PT Indeks.
- Doane, D. P., & Seward, L. E. (2013). *Applied statistics in business & economics (4th ed.)*. Boston: McGraw-Hill.
- Farley, J. U., Hoening, S., & Ismail, Z. (2008). Organizational culture, innovativeness, market orientation and firm performance in South Africa: an interdisciplinary perspective. *Journal of african business*, pp. 59-76.
- Flippo, E. B. (1995). *Manajemen Personalia*. Jakarta: PT Erlangga.
- Franklin, M. (2005). *A guide to job analysis*. United States: American Society for training and development.
- Fuad, M., Christine, H., Nurlela, S., & Paulus, Y. E. (2006). *Pengantar Bisnis*. Jakarta: Erlangga.

- Ganihar, N. N., & Nayak, S. V. (2007). *Human resource management development and teacher education*. New Delhi: Discovery Publishing House.
- Gefen, D., Rigdon, E. E., & Straub, D. (2011). An update and extension to SEM guidelines for administrative and social science research. *MIS Quarterly*, Vol. 35 No.2.
- Griffin, R. W. (2004). *Manajemen*. Jakarta: Erlangga.
- Hair, J., Black, W., Babin, B., & Anderson, R. (2014). *Multivariate data analysis: Pearson new international edition (7th ed.)*. New Jersey: Pearson/Prentice Hall.
- Hall, B. H., & Lerner, J. (2009). *The financing of R&D and innovation*. Holland: Economics of innovation.
- Hasibuan, S. (2002). *Manajemen sumber daya manusia: pendekatan non sekuler*. Surakarta: Muhammadiyah University Press.
- Hauf, S., Alewell, D., & Hansen, N. K. (2017). Further exploring the links between high performance work practices and firm performance: a multiple-mediation model in the German context. *German Journal of Human Resource Management*.
- Helfert, E. A. (1996). *Teknik analisis keuangan*. Jakarta: PT Erlangga.
- Hou, Y., Hu, B., & Butt, M. (2017). Are high-perfomance human resource practices in organizations creative or noncreative? *Social and Personality: An International Journal*, Vol. 45 No. 2 pp. 243-252 (10).
- Hurley, R. F., & Hult, G. T. (1998). Innovation, market orientation and organizational learning: an integration and empirical examination. *Journal of Marketing*, Vol. 62 No.7, pp. 42-54.
- Huselid, M. (1995). The impact of human resource management practices on turnover, productivity, and corporate financial performance. *Academy of Management Journal*, Vol. 38 No. 3, pp. 635-672.
- Hyde, P., Sparrow, P., Boaden, R., & Harris, C. (2013). High perfomance HRM: NHS employee perspectives. *Journal of Health Organization and Management*, Vol. 27 Iss 3, pp. 296-311.
- Imran, R., Fatima, A., Zaheer, A., Yousaf, I., & Batool, I. (2012). How to boost employee perfomance: Investigating the influence of transformational leadership and work environment in a Pakistani perspective. *Middle-east journal of scientific research 11 (10)*, 1455-1462.
- Indrawati. (2015). *Metode penelitian manajemen dan bisnis. Kovergensi teknologi komunikasi dan informasi*. Bandung: PT Refika Aditama.

- Jiménez-Jiménez, D., & Sanz-Valle, R. (2011). Innovation, organizational learning, and performance. *Journal of business research*, pp. 408-417.
- Jogiyanto, A. W. (2015). *Partial Least Square (PLS), alternatif struktur equation modelling (SEM) dalam penelitian bisnis*. Yogyakarta: CV Andi Offset.
- Kaynak, H. (2003). The relationship between total quality management practices and their effect on firm performance. *Journal of operation management*, pp. 405-435.
- Klapper, L. F., & I., L. (2002). Corporate governance, investor protection, and performance in emerging markets. *World Bank Working Paper*, Vol. 10, pp. 703-728.
- Kriyantono, R. (2006). *Teknik praktis riset komunikasi*. Jakarta: Kencana.
- Lind, D. A., Marchal, W. G., & Wathen, S. A. (2012). *Basic statistics for business and economics (8th ed.)*. London: McGraw-Hill Education.
- Lu, K., Zhu, J., & Bao, H. (2015). High-performance human resource management and firm performance. *Emerald Group Publishing Limited*, Vol. 115 No.2 pp. 353-382.
- Luk, C. L., OHM, Y., LYM, S., ACB, T., RPM, C., & JSY, L. (2008). The effects of social capital and organizational innovativeness in different institutional contexts. *Journal of international business studies*, pp. 586-612.
- Lundgren, T., & Zhou, W. (2017). Firm performance and the role of environmental management. *Journal of Environmental Management*, Vol. 203, Part 1, pp. 330-341.
- MacDuffie, J. P. (1995). Human resource bundles and manufacturing performance: organizational logic and flexible production systems in the world auto industry. *Industrial and labor Relations review*, Vol. 48 No. 2, pp. 197-221.
- Mangkunegara, A. P. (2008). *Manajemen Sumber Daya Manusia*. Bandung: PT Remaja Rosdakarya.
- Marques, C. S., Leal, C., Marques, C. P., & Cardoso, A. R. (2015). Strategic knowledge management, innovation and performance: A qualitative of the footwear industry. *Springer Science*, 659–675.
- Moleong, L. J. (2014). *Metodologi Penelitian Kualitatif*. Bandung: PT REMAJA ROSDAKARYA.
- Mone, M., McKinley, W., & Barker, V. L. (1998). Organizational decline and innovation: a contingency framework. *ResearchGate*, Vol. 23, pp. 115-132.

- Nasucha, C. (2004). *Reformasi administrasi publik: teori dan praktik*. Jakarta: Grasindo.
- Nasurdin, A. M., Ahmad, N. H., & Ling, T. C. (2015). High performance human resource practices, identification with Organizational values and goals, and service-oriented organizational Citizenship behavior: a review of literature and proposed model. *International Conference on Liberal Arts & Social Sciences*, Vol. 18.
- Noor, J. (2011). *Metodologi Penelitian. Skripsi, Tesis, Disertasi, dan Karya Ilmiah*. Jakarta: Prenada Media.
- OECD, & Eurostat. (2005). *Oslo manual: guidelines for collecting and interpreting innovation data*. Paris: OECD.
- Oswald, G., & Kleinemeier, M. (2017). *Shaping the digital enterprise: Trends and use cases in digital innovation and transformation*. Walldorf: Springer.
- Peters, T. J., & Waterman, R. H. (1991). In search of excellence. In M. Pitt, & K. Clarke, *Competing on competence: a knowledge perspective on the management of strategic innovation* (pp. pp. 301-316). New York: Harper and Row.
- Purwanto. (2009). *Evaluasi hasil belajar*. Surakarta: Pustaka Belajar.
- Randhawa, G. (2007). *Human resource management*. New Dehli: Atlantic publishers and distributors (P) LTD.
- Riaz, A., & Mahmood, H. Z. (2017). Cross-level relationship of implemented high performance work system and employee service outcomes: The mediating role of affective commitment. *Pakistan Journal of Commerce and Social Sciences*, Vol. 11, pp. 351-373.
- Robbins, S. P. (1994). *Teori organisasi: struktur, desain, dan aplikasi, edisi ketiga*. Australia: Prentice Hall.
- Robinson, A. G., & Schroeder, D. M. (2014, Maret 17). Retrieved Oktober 2017, from Entrepreneur.com: <https://www.entrepreneur.com/article/232233#>
- Rubera, G., & Kirca, A. H. (2012). Firm innovativeness and its performance outcomes: a meta-analytic review and theoretical integration. *Journal of marketing*, Vol. 76, pp. 130-147.
- Salamon, M. (1992). *Industrial relations: theory and practice. 2nd Edition*. New York: Prentice Hall.
- Scott, S. G., & Bruce, R. A. (1994). Determinants of innovative behavior: a path model of individual innovation in the workplace. *Academy of management journal*, Vol. 37, pp. 580-607.

- Sekaran, U. (2014). *Research methods for business*. Jakarta: Salemba Empat.
- Sekaran, U., & Bougie, R. (2013). *Research methods for business*. United Kingdom: Jhon Wiley & Sons Ltd.
- Siren, C. A., Kohtamaki, M., & Kuckertz, A. (2012). Exploration and exploitation strategies, profit performance, and the mediating role of strategic learning: Escaping the exploitation trap. *Wiley Online Library*, 18-41.
- Sitepu, S. B. (2017). How innovation encourages self efficacy to Support Business Startup Success? *Indonesian Journal of Business and Entrepreneurship*, Vol. 3, pp. 121-130.
- Sobandi, B. (2006). *Desentralisasi dan tuntutan penataan kelembagaan daerah*. Bandung: Humaniora.
- Srimindari, C. (2004). Balanced scorecard sebagai alternatif pengukuran kinerja. Fakultas Ekonomi.
- Sugiyono. (2010). *Metode penelitian pendidikan pendekatan kuantitatif, kualitatif, dan R&D*. Bandung: Alfabeta.
- Sugiyono. (2013). *Metode penelitian pendidikan pendekatan kuantitatif, kualitatif, dan R&D*. Bandung: Alfabeta.
- Suharsaputra, U. (2012). *Metode penelitian: kuantitatif, kualitatif dan tindakan*. Bandung: PT Refika Aditama.
- Supardi. (2005). *Metodologi penelitian ekonomi dan bisnis*. Yogyakarta: UII Press.
- Surjadi. (2009). *Pengembangan kinerja pelayanan publik*. Bandung: PT Rafika Aditama.
- Thompson, V. A. (1965). Bureaucracy and innovation. *Administrative Science Quarterly*, pp. 1-20.
- Vyas, V. (2009). In *Innovation and new product development by SMEs: an investigation of Scottish food and drinks Industry*. Edinburgh: Edinburgh Napier University.
- Wahyuni, S. (2012). *Qualitative Research Method. Theory and Practice*. Jakarta Selatan: Salemba Empat.
- Wiyono, G. (2011). *Merancang penelitian bisnis dengan alat analisis SPSS 17.0 & smart PLS 2.0*. Yogyakarta: Percetakan STIM YKPM.
- Wiyono, G. (2011). *Merancang penelitian bisnis dengan alat analisis SPSS 17.0 & smart PLS 2.0*. Yogyakarta: STIM YKPM.

- Wu, M. Y., & Lee, Y. R. (2011). The effects of internal marketing, job satisfaction and service attitude on job performance among high-tech firm. *African journal of business management*, Vol.5 (32), pp. 12551-12562.
- Wulandari, D. (2017, Agustus 16). Retrieved November 2017, from mix.co.id: <http://mix.co.id/marcomm/brand-insight/marketing-strategy/patok-us-130-miliar-di-2020-begini-roadmap-e-commerce-indonesia>
- Yuniarsih, T., & Suwanto. (2013). *Manajemen sumber daya manusia teori, aplikasi, dan isu penelitian*. Bandung: Alfabeta.
- Zaltman, G., Duncan, R., & Holbeck, J. (1973). *Innovations and organizations*. Michigan: Wiley.
- Zheng, C., Morrison, M., & O'Neill, G. (2007). An empirical study of high performance HRM practices in Chinese SMEs. *The International Journal of Human Resource Management*, Vol. 17, pp. 1772-1803 .