

ABSTRACT

CV Kabita Informatika is one of the marketplace that puts discussing various information and IT in supporting the achievement of organizational goals that have a website based site called bandros.co.id. Bandros is the best dropship supplier based in Bandung, has a mission that is to improve the quality of SMEs (Small and Medium Enterprises) in Indonesia via the internet. Bandros.co.id innovates to create the best reseller and dropship services with many UMKM (Micro, Small and Medium Business) partners in Indonesia.

CV Kabita Informatika needs to provide added value to the work and handling on implementation. IT related policies and procedures saat ini in CV Kabita Indonesia are not in accordance with the company that currently can not be used properly and in accordance with the governance necessary to make the company's performance. This design uses the framework on COBIT 5. COBIT 5 which is a guide that to do the design of IT governance for CV Kabita Informatika. This research informs the governance of information technology in accordance with COBIT 5 by selecting on the domain Evaluate, Direct and Monitor (EDM) and Monitor, Evaluate and Assess (MEA) by identifying seven enablers owned by the company with the ideal seven enabler conditions on COBIT 5.

The results of this study are recommendations for designing IT governance models and IT IT governance that CV KabitaNK is expected to implement governance of information on COBIT 5 domain framework Evaluate, Direct and Monitor (EDM) and Monitor, Evaluate and Assess (MEA) on process EDM01 Ensure Governance Framework and Maintenance Arrangements, EDM02 Ensure Delivery Benefits, EDM05 Ensure Stakeholder Transparency and MEA01 Monitor, Evaluate and Value Performance and Conformance to improve company capability and improve IT services in the future.

Keywords: information technology governance, COBIT 5, seven enable