

## DAFTAR SINGKATAN

Singkatan	Kepanjangan	Penggunaan Pertama pada Halaman
SOP	Standard Operasional Procedure	2
PDCA	<i>Plan, Do, Check, Act</i>	2
ISO	<i>International Organization for Standardization</i>	2
IEC	<i>International Electrotechnical Commission</i>	2
ITIL	<i>Information Technology Infrastructure Library</i>	2
TI	<i>Technology Information</i>	9