

ABSTRACT

Telkom Witel Yogyakarta is one of the companies in telecommunications field. Work Stress and employees' job satisfaction at Witel Telkom Yogyakarta by the author through preliminary test job satisfaction is high and employee work stress is low.

The purpose of this study is to see how the level of work stress, the level of job satisfaction, and the impact of work stress on employees job satisfaction at Witel Telkom Yogyakarta.

The research methods uses a quantitative approach. The method of collecting data by distributing questionnaires to 104 respondents of Witel Telkom Yogyakarta employees. It contains 28 questions with a 6-point Likert scale. Data analysis techniques used in this study are descriptive analysis and linear regression analysis. Descriptive analysis is used to explain the level of work stress and job satisfaction of employees, while simple regression analysis is used to analyze the impact of workplace stress on job satisfaction in Witel Telkom Yogyakarta.

The result of data processing show low levels of employee works stress and high level of employee's job satisfaction. This study work stress is has a significant effect on job satisfaction of Witel Telkom Yogyakarta. In this study shows that the effect of work stress on job satisfaction of Witel Telkom Yogyakarta is equal 12,3%.

Human resources must to be considered by a company because Human resources in the company good if Witel Telkom Yogyakarta can manage work stress and employee job satisfaction.

Keyword : Work Stress, Job Satisfaction