

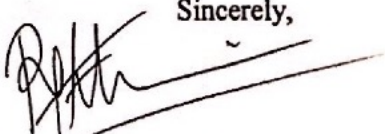
ACKNOWLEDGMENT

Alhamdulillah, this research was done by the help of Allah Subhanahu Wa Ta'ala, I cannot proceed to finish this research if it's not because of His will. The author also would like to thank several important people who give such a big help, motivations, and guidance throughout this journey and keep on supporting. Thus, the author would like to sincerely say thanks to:

1. Both of my parents, M Yahya Arwiyah and Sri Endang Kusdiningsih whom always show me what a role model look like and being the people that I always look up to and support me, thank you for my brothers and sisters for always cheering me up and keeping my spirit up so that I can keep me doing this mini-thesis passionately.
2. Dra. Indrawati, M.M., Ph. D., as my supervisor who always give her best to give wonderful guidances and time whenever I face difficulties in the making of this mini-thesis. Thankyou for the time, knowledge, patience and everything.
3. Ir. Heru Basuki Purwanto, MM., Ir. Soeparwoto and Ir. Listyo Dwi Harsono, MT, thankyou for the spare time you give me and also the feedbacks for the face validity process for the research questionnaire items.
4. My classmate friends and my group of friends who also fighting to compile their mini-thesis with me. Thank you, and I hope we can be successful together in the future.

Bandung, December 2018

Sincerely,



Rafiqah Khairunnisa