

DAFTAR ISI

LEMBAR PENYATAAN ORISINALITAS	i
LEMBAR PENGESAHAN	ii
ABSTRAK	iii
ABSTRACT	iv
KATA PENGANTAR	v
DAFTAR ISI.....	vii
DAFTAR GAMBAR	x
DAFTAR TABEL.....	xi
DAFTAR LAMPIRAN.....	xii
DAFTAR ISTILAH	xiii
DAFTAR SINGKATAN	xiv
BAB I PENDAHULUAN.....	1
I.1 Latar Belakang	1
I.2 Perumusan Masalah.....	4
I.3 Tujuan Penelitian.....	4
I.4 Batasan Penelitian	4
I.5 Manfaat Penelitian.....	5
I.6 Sistematika Penulisan Proposal.....	5
BAB II LANDASAN TEORI.....	7
II.1 Proyek.....	7
II.2 Manajemen Proyek.....	7
II.3 Manajemen Kualitas Proyek	8
II.4 <i>Control Quality</i>	9
II.5 <i>Quality Metric</i>	10
II.6 <i>Audit</i>	11
II.7 <i>Ishikawa Diagram</i>	11

II.8 <i>Internal Control</i>	12
II.9 <i>Work Breakdown Structure (WBS)</i>	14
II.10 <i>WBS Dictionary</i>	15
II.11 <i>Kajian Literatur</i>	15
II.11.1 <i>Quality Metric As A Tool To Control The Quality Of Project</i>	15
II.11.2 <i>Designing Internal Audit Process on Infrastructure Project in Indonesia</i>	16
II.11.3 <i>Development of Quality Performance Indicators for Quality Management in Construction Project</i>	17
II.11.4 <i>Evaluation of Key Metrics for Measurement of Project Performance</i> ...	18
BAB III METODE PENELITIAN	21
III.1 <i>Model Konseptual</i>	21
III.2 <i>Sistematika Pemecahan Masalah</i>	23
III.2.1 <i>Tahap Pendahuluan</i>	24
III.2.2 <i>Tahap Pengumpulan Data</i>	25
III.2.3 <i>Tahap Pengolahan Data</i>	25
III.2.4 <i>Tahap Analisis Data</i>	25
III.2.5 <i>Tahap Kesimpulan dan Saran</i>	26
BAB IV PENGUMPULAN DAN PENGOLAHAN DATA	27
IV.1 <i>Pengumpulan Data</i>	27
IV.1.1 <i>Objek Penelitian</i>	27
IV.1.2 <i>Plan Quality Management</i>	27
IV.1.2.1 <i>Statement Of Work</i>	27
IV.1.2.2 <i>Work Breakdown Structure (WBS)</i>	30
IV.1.2.3 <i>WBS Dictionary</i>	30
IV.2 <i>Pengolahan Data</i>	31
IV.2.1 <i>Ishikawa Diagram</i>	31
IV.2.2 <i>Quality Metric</i>	32
IV.2.3 <i>Quality Checklist Template</i>	34

BAB V ANALISIS	36
V.1 Analisis Proses <i>Quality Checklist</i>	36
V.2 Analisis Hasil <i>Quality Checklist</i>	39
V.3 Analisis Manajemen Kualitas	39
V.4 Usulan Perbaikan	40
BAB VI KESIMPULAN DAN SARAN	44
VI.1 Kesimpulan.....	44
VI.2 Saran	44
DAFTAR PUSTAKA	46