

## DAFTAR PUSTAKA

- Aggarwal, A., Sundar, G., & Thakur, M. (2013). *Techniques of Performance Appraisal-A Review*.
- Armstrong, M. (2006). *Performance Management, Key Strategies and Practical Guidelines, Third Edition*.
- Bernadin, J., & Beatty, R. (1987). *Can Subordinate Appraisals Enhance Managerial Productivity*.
- Dessler, G. (2005). *Manajemen Sumber Daya Manusia*.
- DeVries, Morison, Shullman, & Gerlach. (1981). *Performance Appraisal On The Line, Center for Creative Leadership, Greensboro, NC*.
- Fachrizal, E., & Ginting, A. (2013). *Penilaian Kinerja Karyawan Dengan Menggunakan Metode 360 Degrees Feedback Pada Hotel Xyz Medan*.
- Gaspersz, J. (2013). *All-In-One Integrated Total Quality Talent Management*.
- Hall, J., Posner, B., & Harder, J. (1989). Performance Appraisal Systems: Matching practice with theory. *Group & Organization Management*.
- Ilhami, R., & Rimantho, D. (2017, 10 8). Penilaian Kinerja Karyawan dengan Metode AHP dan Rating Scale. *Jurnal Optimasi Sistem Industri*, 16(2), 150.
- Kotler, & Keller. (2012). *Manajemen Pemasaran*.
- Lepsinger, R., & Lucia, A. (2009). *The and And Science of 360-Degrees Feedback: Second Edition*.
- Lharansia, & Resty. (2009). Faktor-faktor Penentu Efektivitas Sistem Penilaian Kompetensi 360 Derajat pada PT.X Bogor.
- Mathis, R. L., & Jackson, J. H. (2006). *Human Resource Management 10th Edition*. United States of America.
- Rivai, & Veithzal. (2005). Performance Appraisal : Sistem yang Tepat Untuk Menilai Kinerja Karyawan dan Meningkatkan Daya Saing Perusahaan.
- Robbins, S. (1994). *Essential Organization Behaviour*.
- Saaty, T. (1980). *The Analytical Hierarchy Process*.
- Spencer, L., & Spencer, S. (1993). *Competence at Work: Models for Superior Performance*.
- Teel, K. (1980). *Performance Appraisal*.
- Vargas, T. S. (2012). *Models, Methods, Concepts and Applications of the Analytic Hierarchy Process (Second Edition)*.
- Westeran, J. (1997). *Pengelolaan Sumber Daya Manusia*.
- Yanuar Efranto, R., Riawati, L., & Setyoningtyas Dinaputri, R. (2017, 3 16). Perancangan Penilaian Kinerja Karyawan Pada Perusahaan Furniture Dengan Metode 360 Degrees Feedback. *Journal of Engineering and Management Industrial System*, 3(2).