

ABSTRACT

ANALYSIS AND DESIGN OF ENTERPRISE ARCHITECTURE USING TOGAF ADM IN GOVERNMENT FUNCTIONS IN SMART CITY BASED PERFORMANCE MANAGEMENT SYSTEM

By

LINDA NUR ANISA AMALIA

1202154349

Civil Servants (PNS) are public servants / servants of the state who have responsibility for public services in order to realize community welfare. Based on Undang-Undang No.5 of 2014 concerning the State Civil Apparatus (ASN) as the provider of public services, the prime performance of the public service providers is needed in order to provide effective and efficient services to the community. Because of the many problems that occur in assessing the performance of civil servants both from the PNS entity itself as well as from the government, a civil servant performance appraisal system is needed through a program / an application that uses technology from the smart city concept as one of the solutions to deal with these problems. The use of technology in the PNS performance appraisal system is needed for a comprehensive and integrated planning. Good technology development requires a framework that has standard guidelines or methods such as Enterprise Architecture (EA) with its framework namely The Open Group for Architecture Framework (TOGAF) to design an IT system for governance

Keywords : assesment system, smart city, framework, EA, TOGAF