

ABBREVIATION AND TERMS LIST

Abbreviation	Name	First Appearance on page
TK	Taman Kanak-Kanak	1
VoC	Voice of Customer	25
Kemendikbud	Kementrian Pendidikan dan Budaya	1
PAUD	Pendidikan Anak Usia Dini	5
IPA	Importance and Performance Analysis	21

Abbreviation	Name	First Appearance on page
α	Alpha Cronbach	3