

DAFTAR PUSTAKA

- Aalst, W. d., H.A.Reijers, A.J.M.M.Weijters, Dongen, B., Medeiros, A. d., M.Song, & H.M.W.Verbeek. (2007). *Business process mining: An industrial application*.
- Adriansyah, A. (2009). *Performance analysis of business processes from event logs and given process models*.
- Azka, S. (2015). *Process Mining Pada Proses Pengadaan Barang dan Jasa Dengan Menggunakan Algoritma Heuristic Miner*, 1332.
- Data Preprocessing*. (2011, July 12). Retrieved from http://www.iasri.res.in/ebook/win_school_aa/notes/Data_Preprocessing.pdf
- Djamarah. (1996). Retrieved from <http://magister-pendidikan.blogspot.com/p/pembelajaran-konvensional.html>
- Gunther, C. W. (2009). *Process Mining in Flexible Environments*.
- Gupta, E. .. (2014). *Process Mining A Comparative Study*.
- Gustavo Alonso, P. D. (2007). *Business Process Management*.
- Hartanto, W. (2016). *Penggunaan E-Learning Sebagai Media Pembelajaran*.
- Hermawan, A. A. (2014). *BUSINESS PROCESS CONTEXT ANALYSIS BASED ON "EVENT LOG"*.
- Mardhatillah , L., Er , M., & P Ku, R. (2012). *Identifikasi Bottleneck pada Hasil Ekstraksi Proses Bisnis ERP dengan Membandingkan Algoritma Alpha++ dan Heuristics Miner*.
- Mardiati, A. S. (2013). *Pelayanan Publik Berbasis Sistem Informasi Akademik di Fakultas Ilmu Sosial dan Ilmu Politik Universitas Mulawarman*.
- Salvador, G., Julián, L., & Francisco, H. (2015). *Data Preprocessing Techniques in Data Mining*.
- Sharma, S., & Bhagat, A. (2016). *Data Preprocessing Algorithm for Web Structure*. *IEEE Xplore Digital Library*.
- Sonika, S. R. (2014). *Effectiveness of Data Preprocessing for Data Mining*.
- van der Aalst, W. (2011). *Process Mining - Data Science in Action Second Edition*.
- van der Aalst, W. (2011). *Process Mining – Discovery, Conformance and Enhancement of Business Process*.
- Wei Song, H. A. (2015). *Process Discovery from Dependence- Complete Event Logs*.
- Weijters, A. &. (2006). *Process Mining with the HeuristicsMiner Algorithm*.
- Xia, J. (2010). *Automatic Determination of Graph Simplification*.