

PREFACE

Thanks to Allah SWT who has given the author His bless, ability and all knowledge for finishing this mini thesis entitled “Acceptance of Automated People Mover System (APMS) in Soekarno-Hatta International Airport (SHIA): A Modified UTAUT2 Model Testing” as the purpose to fulfill one of the requirements for obtaining bachelor’s degree in International ICT Business Study Program in Telkom University Bandung.

The author would like to thanks to all those who supported the author directly or indirectly in finishing this mini thesis, without whose assistance, finishing this mini thesis might have been much difficult for the author.

With humility, the author gives thanks to:

1. Dra. Indrawati, M.M., Ph.D. as my supervisor in this mini thesis, for the advice, support, time, and guidance in accomplished this research.
2. Irni Yunita, S.T., M.M., as my academic supervisor for the direction and assistance during studying in Telkom University.
3. My Beloved Parents, Cahyono Wibowo and Nelly Furoidah, and My sister, Dhita Ariyani Wibowo, who always giving me strength, beliefs, and support. Thank you for all the unlimited prayers and love.
4. My Beloved one, Faishal Afif, Zullanda Adita Ningrum, Desfiana Elva Larissa, Amadhea Putri, Dwita Adilah and Winda Aulia for the love, support and encouragement.
5. All of my friends in ICT Business batch 7, thanks for all the support and beautiful moments.

The author realizes that the writing of this mini thesis is still far from perfection. With all humility, the author hopes that all the shortcomings that exist in this thesis can be used as learning material for better research in the future.

Bandung, 25th of March 2019

Dhiya Najmilia Wibowo