

## DAFTAR SINGKATAN

UML	: <i>Unified Modeling Language</i>
ERD	: <i>Entity Relationship Diagram</i>
PHP	: <i>Hypertext Preprocessor</i>
ERP	: <i>Enterprise Resource Planning</i>
CRM	: <i>Customer Relationship Management</i>
SAP	: <i>System Application and Processing</i>
SQL	: <i>Structured Query Language</i>
IEEE	: <i>Institute of Electrical and Electronics Engineers</i>
SWEBOK	: <i>Software Engineering Body of Knowledge</i>
HTML	: <i>Hypertext Markup Language</i>
CSS	: <i>Cascading Style Sheet</i>
UI	: <i>User Interface</i>
DBMS	: <i>Database Management System</i>